SMS Terms of Service

Use of the <u>SICKLE CELL DISEASE FOUNDATION</u> text message-based services (the "Service") is subject to the following Terms of Service. These terms constitute a legal agreement (the "Agreement"). Please read them carefully.

- 1. SICKLE CELL DISEASE FOUNDATION will allow several different opportunities, such as a entering a phone number online, to opt-in to SMS services.
- 2. User Opt-Out and Support: You may opt-out of the Service at any time. If you wish to opt- out of the Service and stop receiving mobile messages from us, or you no longer agree to these Mobile Messaging Terms, reply STOP, QUIT, CANCEL, OPT-OUT, and/or UNSUBSCRIBE to any mobile message from us. You may continue to receive text messages for a short period while we process your request and you may receive a one-time opt-out confirmation message. You understand and agree that the foregoing is the only reasonable method of opting out. For support, reply HELP to any mobile message from us.

Our mobile messaging platform may not recognize requests that modify the foregoing commands, and you agree that we and our service providers will not be liable for failing to honor requests that do not comply with the requirements in these Mobile Messaging Terms. We may also change the telephone number or short code we use to operate the Service and we will notify you of any such change. You acknowledge that any requests sent to a telephone number or short code that has been changed may not be received by us and we will not be responsible for failing to honor a request sent to a telephone number or short code that has been changed.

- 3. We are able to deliver messages to the following mobile phone carriers. Major carriers: AT&T, Verizon Wireless, Sprint, T-Mobile, MetroPCS, U.S. Cellular, Alltel, Boost Mobile, Nextel, and Virgin Mobile. Minor carriers: Alaska Communications Systems (ACS), Appalachian Wireless (EKN), Bluegrass Cellular, Cellular One of East Central IL (ECIT), Cellular One of Northeast Pennsylvania, Cincinnati Bell Wireless, Cricket, Coral Wireless (Mobi PCS), COX, Cross, Element Mobile (Flat Wireless), Epic Touch (Elkhart Telephone), GCI, Golden State, Hawkeye (Chat Mobility), Hawkeye (NW Missouri), Illinois Valley Cellular, Inland Cellular, iWireless (Iowa Wireless), Keystone Wireless (Immix Wireless/PC Man), Mosaic (Consolidated or CTC Telecom), Nex-Tech Wireless, NTelos, Panhandle Communications, Pioneer, Plateau (Texas RSA 3 Ltd), Revol, RINA, Simmetry (TMP Corporation), Thumb Cellular, Union Wireless, United Wireless, Viaero Wireless, and West Central (WCC or 5 Star Wireless). ***Carriers are not liable for delayed or undelivered messages***
- 4. As always, message and data rates may apply for any messages sent to you from us and to us from you, and SICKLE CELL DISEASE FOUNDATION is not liable for the cost of any such messages. You will receive recurring messages. If

- you have any questions about your text plan or data plan, it is best to contact your wireless provider. For all questions about the Service provided by this short code, you can send an email to info@scdfc.org.
- 5. You understand that anyone with access to your mobile phone may be able to view the messages you receive when using the Service, and you agree that SICKLE CELL DISEASE FOUNDATION will not be liable to you if this occurs.
- 6. You understand that you are not required to consent to the Service to receive any other services from SICKLE CELL DISEASE FOUNDATION.
- 7. By agreeing to these Terms of Service and providing us with your mobile phone number when you opt in to the Service, you authorize SICKLE CELL DISEASE FOUNDATION to contact you by text message at your mobile phone number using an automatic telephone dialing system or device, or any other computer assisted technology as applicable.
- 8. If you have any questions regarding privacy, please read our Privacy Policy.